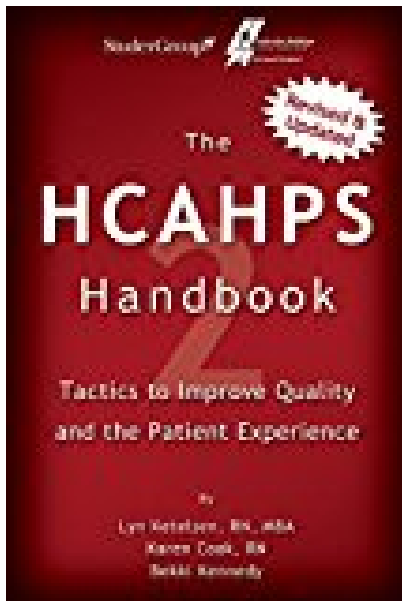


The HCAHPS Handbook 2 Tactics to Improve Quality and the Patient Experience



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